



**INVOICE DETAILS**

Order #: 97055978  
 Invoice #: 63166979  
 Submitted: 8/24/2010 8:24:34 AM  
 Customer PO: Instr PC

**Ship To**

John D Nash  
 Adult Life Training, Inc.  
 3301 East Coliseum Blvd Room 136  
 Fort Wayne, IN 46805  
  
 260-432-0014EXT128

**Bill To**

JOHN D NASH  
 Adult Life Training, Inc.  
 3301 East Coliseum Blvd Room 136  
 FORT WAYNE, IN 46805  
  
 Visa:\*\*\*\*\*

**Order Summary**

Qty	Product Description	Price
<b>Shipped from NJ, USA - Tracking #: 1ZX799390309880916</b>		
1	iStarUSA D-300-PFS Black Steel 3U Rackmount Server Case Item #: N82E16811165083  Standard Return Policy	\$94.99
<b>Shipped from TN, USA - Tracking #: 1ZX799380329029211</b>		
1	LITE-ON CD/DVD Burner - Bulk Black SATA Model iHAS124-04 - OEM Item #: N82E16827106289  Standard Return Policy	\$17.99
1	G.SKILL 4GB (2 x 2GB) 240-Pin DDR2 SDRAM DDR2 1066 (PC2 8500) Dual Channel Kit Desktop Memory Model F2-8500CL5D-4GBPK Item #: N82E16820231166  Memory Standard Return Policy	\$99.99
1	AMD Athlon II X4 620 Propus 2.6GHz Socket AM3 95W Quad-Core Processor ADX620WFGIBOX Item #: N82E16819103706  CPU Replacement Only Return Policy  <i>For Retail AMD processor, please call 408 749-3060 for service after first 30 days. For OEM AMD processor, we will service for 30 days only. Please verify the Processor matches your order Prior To installation. IMPORTANT: Always pack your CPU well for return. We will refuse your RMA if we received it as DAMAGED!</i>	\$89.00
1	GIGABYTE GA-MA785GM-US2H AM3/AM2+/AM2 AMD 785G HDMI Micro ATX AMD Motherboard Item #: N82E16813128394  Standard Return Policy  <i>Gigabyte (626)-854-9338 option 4 www.giga-byte.com</i>	\$64.99
1	COOLER MASTER Elite 460 RS-460-PSAR-J3 460W ATX12V V2.31 Power Supply Item #: N82E16817171046  Standard Return Policy	\$29.99
		Subtotal \$396.95
		Tax \$0.00
		UPS 3 DAYS \$6.92
		Order Total \$403.87

1. --Manufacturer Warranty

a. Summary

i.

- Return for refund within: non-refundable

- Return for replacement within: non-replaceable
- b. Detail
  - i. Newegg.com does not offer any express warranties. However, many of the products available through Newegg.com are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click [Contact Manufacturers](#) to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free by contacting our [Customer Service](#) department. Please note that products in this category are **non-refundable** unless otherwise indicated.

Products that state "*This item can be returned to the product manufacturer only*" must be returned directly to the product manufacturer for repair or replacement, unless otherwise required by law. For these items, the warranty policy provided by the product manufacturer explicitly requires that any returns, repairs etc. be requested and processed directly by the consumer (or "end-user") of the item.

## 2. Standard Return Policy

- a. Summary
  - i.
    - Return for refund within: 30 days
    - Return for replacement within: 30 days
    - Restocking Fee: Yes
- b. Detail
  - i. This is our Standard Return Policy. Items covered by this policy (those products for which Newegg states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

## 3. CPU Replacement Only Return Policy

- a. Summary
  - i.
    - Return for refund within: non-refundable
    - Return for replacement within: 30 days
- b. Detail
  - i. Products that state "*This item is covered by Newegg.com's CPU Replacement Only Return Policy*", or items labeled as "Non-refundable" (or similar labeling) must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. Products covered by this return policy may only be returned for a replacement of the same or equivalent item. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

The following conditions are not acceptable for return, and will result in the merchandise being returned to you:

- Any CPU that is physically damaged
- Improper installation of CPU fans and/or improper clocking may cause CPUs to chip. CPUs that are chipped, burnt or have bent/broken pins are considered physically damaged and cannot be returned for refund or replacement. Physical damage includes (but is not limited to) improper handling and any other type of damage sustained by irregular use.

## 4. Memory Standard Return Policy

- a. Summary
  - i.
    - Return for refund within: 30 days
    - Return for replacement within: 30 days
    - Restocking Fee: Yes
- b. Detail
  - i. This is our Memory Standard Return Policy. Items covered by this policy (those products for which Newegg states "*This item may be returned for a replacement or refund within 30 days only*") must be returned to Newegg **within 30 days of the invoice date** for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.

The following conditions are not acceptable for return, and will result in the merchandise being returned to you:

- Any memory exhibiting physical damage
- Modules that are missing the manufacturer label containing model number and part number
- Modules that are missing the manufacturer warranty label
- Modules that were shipped with a manufacturer-applied heat spreader, but have had the heat spreader removed
- "Kit" Modules (which contain 2 or more memory modules packaged together) that are not returned as complete set
- USB Drives, Thumb Drives, Flash Memory, or any related product that is returned without the cap or protective casing

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